

LEVELS OF INTOXICATION

Protect yourself and your customers by following these simple tips to help you avoid overserving:

LEVEL 1

Customer is drinking responsibly:

- Serve what they request
- Serve water and offer food
- Notice their behavior
- Track their drinks

LEVEL 2

Customer is borderline intoxicated:

- Slow down alcohol service
- Offer food/non-alcoholic drinks
- · Be careful not to stack drinks
- Serve plenty of water

LEVEL 3

Customer is obviously intoxicated:

- Stop alcohol service
- Offer alternatives including food
- Get manager and other staff involved
- Talk about safe ride

Learn more at www.ndsc.org



