ARE YOU SERVING RESPONSIBLY

LEVELS OF INTOXICATION
Protect yourself and your customers by following these simple tips to help you avoid overserving:

LEVEL 1
Customer is drinking responsibly:
• Serve them whatever they request
• Notice their behavior
• Track their drinks

LEVEL 2
Customer is borderline intoxicated:
• Slow down alcohol service
• Offer food/non-alcoholic drinks
• Serve plenty of water

LEVEL 3
Customer is definitely intoxicated:
• Stop alcohol service
• Offer alternatives including food
• Get manager and other staff involved
• Talk about safe ride

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